

1.1 Personal Profile

1.1.1 Personal Details

Name: Mr. Duncan Shirandula

Title/Qualification: Masters in Hospitality Management

Department: Hospitality and Tourism Management

Designation/Position: Tutorial Fellow

Email: shirandula.duncan@ku.ac.ke

Contact Address: C/o Box 43844-00100 Nrb, Kenya

Area of Specialization:

-Hospitality Management

Research Interests:

- Innovation in Hospitality Management.

- Entrepreneurship in Hospitality Management.

- Contemporary issues in Hospitality Management

Google Scholar: Duncan Shirandula

ORCID ID: P-9234-2018



1.1.2 Academic & Professional Qualifications

Degree	Period
- Doctorate degree (Hospitality Management)	Sept. 2016-Current
- Master's degree in Hospitality Management	Sept. 2012-Dec. 2015
- Bachelor of Hotel and Hospitality Management (Hons)	Aug. 2008-Aug. 2012

1.1.3 Employment History

Job Title	Employer	Period
- Tutorial Fellow	Kenyatta university	Sept. 2019- current
- Tutorial Fellow	Machakos University	Aug. 2016-Aug. 2019
- Part time Lecturer	Chuka University	Jan. 2016- Dec. 2016
- Part time Lecturer	Moi University	Sept. 2015- Apr. 2016

1.1.4 Achievements

- Attainment of First-Class Honours Degree (Aug. 2008-Aug. 2012)

1.2 Publications

1.2.1 Refereed Journals

Shirandula, D. (2017). Potential influence of ISO 9001: 2000 quality management principles on service quality in Kenya's hotel industry. *Current issues in African tourism research* n. 1, p. 9-15.

Shirandula, D., Mapelu, I.C., & Sepula, M. (2017). Relationship between gender and proactive work behaviour in the Kenyan hotel industry. *African Journal of Tourism Hospitality & Leisure Studies* n. 1, p.1-5.

Sepula, M., & **Shirandula, D. (2017).** Influence of Customer Service on the Performance of Hospitality Enterprises: Lessons from Sunbird Tourism Limited in Malawi. *African Journal of Tourism, Hospitality and Leisure Studies* Vol 3 (1) PP 6-16

1.2.2 Books and Books Chapters

Shirandula, D. (2017). Innovation barriers and Proactive Work Behaviour: Lessons from selected hotels in Nairobi city. Eldoret, Kenya: Utafiti Foundation. ISBN: 978-9966-26121-2

1.2.3 Conference/Workshop Papers

1.2.3.1 Conference Papers

Relationship between Gender and Proactive Work Behaviour in the Kenyan Hotel Industry. Presented at the 10th ATLAS Africa conference: Africa's Tourism and Travel Competitiveness: Opportunities and challenges, held on 7th June 2017 at Moi University, Kenya.

Potential influence of ISO 9001: 2000 Quality Management Principles on Service Quality in Kenya's Hotel Industry. Presented at the Annual conference on Innovations for Advancement of Humanity, held on 14th June 2017 at Eldoret National Polytechnic, Kenya.

Endogenous Innovation Barriers and Proactive Work Behaviour in selected hotels in Nairobi, Kenya. Presented at the 14th Annual World Congress of the Academy for Global Business Advancement (AGBA), held on 23rd -25th November 2017 at Noble Hotel Eldoret, Kenya.

Potential influence of Curriculum on Entrepreneurial Skills among Hospitality Students in TIVET Institutions, Kenya: A Review of Literature. Presented at the 14th Annual World Congress of the Academy for Global Business Advancement (AGBA), held on 23rd -25th November 2017 at Noble Hotel Eldoret, Kenya.

A Review of Drivers of Technology Adoption in the Hospitality Industry in Kenya. Presented at the Machakos University 1st Annual International Conferences held on 17th-19th April, 2018 at Machakos University

Food Wastage in Hotels in Kenya: Interventions for Realization of Food Security. Presented at the Machakos University 2nd Annual International Conference, held on 24th-26th April 2019 at Machakos University

1.2.4 Other Publications

While at Machakos University, I contributed to writing of the following documents:

- Review of Hospitality and Tourism Curriculum (masters and undergraduate)
- Hospitality department's Bakery Production Business Plan
- Review of Machakos University statutes
- Machakos University Quality Assurance policy
- Machakos University Examination Management policy

1.3 Conferences/Workshops/Seminars Attended

1.3.1 Conferences Attended

The 10th ATLAS Africa conference: Africa's Tourism and Travel Competitiveness: Opportunities and challenges held on 7th June 2017 at Moi University, Kenya.

The Annual conference on Innovations for Advancement of Humanity held on 14th June 2017 at Eldoret National Polytechnic, Kenya.

The 14th Annual World Congress of the Academy for Global Business Advancement (AGBA) held on 23rd -25th November 2017 at Noble Hotel Eldoret, Kenya.

Machakos University 1st Annual International Conference, held on 17th -19th April 2018 at Machakos University

Machakos University 2nd Annual International Conference, held on 24th -26th April 2019 at Machakos University

1.3.2 Workshops Attended

- Hands on Grant Proposal Writing, held on 18th June 2019 held at Machakos University
- Role of Bio Safety Regulations in Kenya and Concerns in GMOs held on 12th June 2019 at Machakos University
- Research and Education Cloud services, held on 15th march 2019 at Machakos University
- Public lecture on Kenya National Qualifications Framework held on 6th Feb 2019 held at Machakos University
- Sanitation on Corruption Eradication, held on 10th December 2018 at Machakos University
- Open access and institutional repository, held on 25th sept 2018 at Machakos University
- How to respond to a call for Grant proposal Writing', held on 28th August 2018 held at Machakos University

1.3.3 Seminars Attended

- The Young Change Makers Inter-University Students Seminar on Sustainable Climate Change Adaptation through Sustainable Tourism held on 14th September 2019 at Chuka University.
- Facilitated an SPSS Retooling Seminar for Postgraduate students in the Department of Hospitality and Tourism held on 12th - 13th July 2019 at Kenyatta University
- Theme 'Using realist research to advance Transformation', held on 23rd April, 2019 at Machakos University

1.4 Community Service and Other Engagements

- Departmental representative to Eco Tourism Kenya
- KAG Church Youth Mentor - Koromaiti

1.5 Affiliations to Professional Bodies

- Tourism Professional Association-Associate Member.
- Association for Tourism and Leisure Education and Research (ATLAS)

1.6 Administrative Positions Held

1.6.1 Recognized university administrative positions

- Ag. Dean, School of Hospitality & Tourism Management, Machakos University (2017-2019)

1.6.2 Other administrative positions Held

- Principal, Riccatti Business College, Nairobi. (2015-2016)
- Departmental Academic Trips Coordinator
- Secretary, Hotel and Hospitality Association of Moi University (2010-2011)